



PSS preserved member

Find out what the different components of your Member Statement are, how your benefit is calculated and how you can focus on getting the most out of the PSS.

Your
Member Statement
in **focus**



Australia
Revenue
Administration

Preserved Benefit Member Statement

1 July 2008 — 30 June 2009

Amounts on this Statement are based on information supplied by employers and may be subject to adjustment.
Further information explaining parts of this Member Statement can be found in your Member Statement Guide provided in this pack.

Your details	
Name	Your contributions paid since 30/6/07
Date of birth	Your preservation age
Account (AGS) number	Your SIS upper limit
Remember to quote your AGS number when making enquiries about your superannuation.	
Date of exit	Your preserved benefit at 30/6/09
Your membership commenced on	Your restricted non-preserved benefit at 30/6/09
Tax File Number provided	Your unrestricted non-preserved benefit at 30/6/09
Investment option	Minimum amount on exit

Your super details

Your value in the Fund is made up of the following components.

	What you would have been allocated on claim on 1/7/08	Accrual 1/7/08 to 30/6/09		Benefits withdrawn 1/7/08 to 30/6/09	What you would have been allocated on claim on 30/6/09
1. Your employer component					
2. Your productivity component	What you would have been allocated on claim on 1/7/08	Net contributions 1/7/08 to 30/6/09	Fund earnings 1/7/08 to 30/6/09	Benefits withdrawn 1/7/08 to 30/6/09	What you would have been allocated on claim on 30/6/09
3. Your member component	What you would have been allocated on claim on 1/7/08	Contributions/ Amounts received 1/7/08 to 30/6/09	Fund earnings 1/7/08 to 30/6/09	Benefits withdrawn 1/7/08 to 30/6/09	What you would have been allocated on claim on 30/6/09
4. Super co-contributions					
5. Transfer values					
6. Total equity (1+2+3+4+5)					

This document is part of your periodic statement for your PSS account and was prepared on 7 September 2009 by ABA, ABN: 48 882 817 243 AFSL: 238069 ESE Licence No: 10001397. Trustee of the PSS, ABN: 74 121 178 893 ESE: B0049P5. The components of your periodic statement are the Member Statement, Transaction Summary and Member Statement Guide. The Annual Report can be found at www.pss.gov.au. Your Member Statement is an important document, please keep it in a safe place for future reference. If you misplace your Member Statement, you can download further copies from www.pss.gov.au using your access number. PSS data is provided to the government's actuarial calculator. Fund liabilities. It is provided in a format that prevents identification of individual records, keeping your privacy protected. The information in this Member Statement is general information only and has been prepared without taking into account your personal objectives, financial situation or needs. You should consider any information in this statement in light of your own personal objectives, financial situation or needs. You may wish to consult a licensed financial planner to do this.

Your death and invalidity cover Please refer to your Member Statement Guide for further explanation.

The invalidity and death benefits shown below are the default benefits that would be payable to either you or your dependants. Please refer to your Member Statement Guide to see if there are any other benefits options available to you.

Your benefit if you are retired on invalidity	
Your options if you become an invalid	What you would have been allocated on claim on 30/6/09
CPI-indexed pension	
Lump sum	

Your death benefit	
Your eligible spouse's option if you die	What would have been allocated on claim on 30/6/09
CPI-indexed pension	
Lump sum	
OR	
Lump sum payable to your estate	

Your surcharge debt Your total surcharge debt from the Australian Taxation Office's (ATO) assessment of your surchargeable contributions.

Surcharge debt at 1/7/08	Surcharge debt incurred 1/7/08 to 30/6/09	Payments 1/7/08 to 30/6/09	Interest 1/7/08 to 30/6/09	Surcharge debt at 30/6/09

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WEB www.pss.gov.au	OVERSEAS CALLERS 61 2 6272 9000	FAX 02 6272 9613		

1. Your details

Your preservation age

Superannuation law places restrictions on when you can access superannuation benefits, especially lump sums. One of these restrictions is called your 'preservation age' and it is in addition to the other restrictions on withdrawing your benefit.

Generally, you need to have reached your preservation age before you can access your entire benefit as a cash lump sum.

Preservation age	
Date of birth	Preservation age
Before July 1960	55
1 July 1960 - 30 June 1961	56
1 July 1961 - 30 June 1962	57
1 July 1962 - 30 June 1963	58
1 July 1963 - 30 June 1964	59
After 30 June 1964	60

Your SIS upper limit

The Superannuation Industry (Supervision) Regulations (SIS) place certain restrictions on the amount of cash lump sum that can be paid to members who are not permanently leaving the workforce, or have not reached their preservation age.

This means if you're not permanently retiring from the workforce or have not reached your preservation age, any cash lump sum paid to you can't exceed your SIS upper limit. Your SIS upper limit is the cash amount you would have received if you had involuntarily retired (or retrenched) on 1 July 1999.

Any lump sum amount that exceeds the SIS upper limit must remain preserved in the PSS or, in some cases, can be rolled over to another super fund.

For more information about your preservation age and the SIS upper limit, see the **PSS product disclosure statement** at www.pss.gov.au or call 1300 000 377.

IMPORTANT – the following details are based on the assumption that you have NOT left the workforce.

Your preserved benefit at 30 June 2009

Under SIS Regulations, these amounts must remain preserved in the superannuation system until you:

- > reach your preservation age and leave the workforce permanently
- > change employers after reaching the age of 60
- > reach the age of 65
- > die
- > become totally and permanently incapacitated
- > qualify for release on the ground of severe financial hardship or specified grounds.

Your restricted non-preserved benefit at 30 June 2009

Restricted non-preserved benefits are super benefits that can be paid to you when you stop working in Australian Government employment, subject to PSS rules.

Your unrestricted non-preserved benefit at 30 June 2009

Unrestricted non-preserved benefits are benefits that can be paid to you at any time, subject to PSS rules. Generally this is your member component up to your SIS upper limit.

Investment option

This section shows the investment option your super was invested in at 30 June 2009. As a preserved PSS member, you can choose to invest your super in the default option or the Cash Investment Option. For more information about your investment options, visit www.pss.gov.au.

Investment performance for 2008/09

	1 year performance % to 30/6/09	3 year performance % to 30/6/09	5 year performance % to 30/6/09
Default Fund total return	-14.2	-1.3	4.3
Cash Investment Option total return	4.6	5.2	N/A

The rate of allotment of net earnings is calculated as the aggregate of the earning rate calculated for each day in the period. All performance information is after fees and taxes.

For more information about investments and investment options visit www.pss.gov.au.

2. Your super details

Components of your total benefit

Your employer component

This is the defined amount financed by your employer while you were contributing. It moves in line with the Consumer Price Index (CPI) (which was 2.5% for 2008/09 March 2008 to March 2009).

Your productivity component

Your productivity component is made up of your employer's fortnightly contributions (less 15% contributions tax on payments made after July 1990) and any fund earnings (positive or negative) on those contributions.

Your member component

Your member component is made up of your personal contributions and any accrued fund earnings (positive or negative) on those contributions.

Super co-contributions

This section shows any Australian Tax Office (ATO) super co-contributions made and earnings (positive or negative) between 1 July 2008 and 30 June 2009.

If you were a contributing member and made personal contributions to your super in 2008/09 to get the super co-contribution, you won't receive the payment until after 30 June 2009 (so it won't be shown in this section). This is because you need to lodge your 2008/09 income tax return before the ATO can confirm you're eligible. When they confirm you're eligible, they automatically calculate the amount and deposit it directly into the PSS.

Transfer values

This section shows any amounts that you've transferred from other super funds and may include both pre-1996 and post-1996 transfer values.

Pre-1996 transfer values

Any transfers you made before 1996 will have been reported as an accumulation lump sum on your Member Statement. This can be claimed as either:

1. an accumulation lump sum (as reported in this statement)
2. a multiple of your final average salary (FAS).

The benefit resulting from this transfer value will depend on the type of benefit paid to you and the benefit option you choose. In certain circumstances, the benefit resulting from the transfer value will be a multiple of your FAS rather than an accumulated amount.

When you preserve your benefit your transfer value is calculated as the greater of a multiple of FAS or an accumulation lump sum. When you claim this benefit, the entitlement (lump sum or in some cases pension), will be calculated based on the growth of this value from date of exit to claim.

Post-1996 transfer values

If you have a post-1996 transfer value, the amount shown is the amount paid to the PSS and accrued fund earnings up to 30 June 2009. When you claim your PSS benefit, your transfer value amount will be paid as a lump sum in addition to the benefit you accrued while you were a PSS contributing member.

Total equity

This section shows the total value of your equity at 1 July 2008 and 30 June 2009. It includes your member component, productivity component, super co-contributions, transfer values and your employer component.

What you would have been allocated on claim on 1/7/08

This is the notional amount that would have been paid to you if you had taken your withdrawal benefit and it was processed on 1 July 2008.

Accrual 1/7/08 to 30/6/09

Your employer component moves in line with the CPI, which was 2.5% for 2008/09 (March 2008 to March 2009).

Benefits withdrawn 1/7/08 to 30/6/09

If you've withdrawn any component of your benefit during 2008/09, the gross amount will be shown here.

What you would have been allocated on claim on 30/6/09

The amount stated in **Total equity** shows the amount that would have been paid to you if you had taken your withdrawal benefit and it was processed on 30 June 2009. It is based on amounts that would have been attributable to your account at that time.

Keep in mind that the amounts on which this information is based may change. You should seek more information from us about your benefits before making a claim for your PSS entitlement.

Fund earnings 1/7/08 to 30/6/09 (net)

This column shows the fund earnings for the year, for each component of your benefit (for more information on performance see our **2008/09 Annual Report** at www.pss.gov.au).

ARIA determines an earning rate for the Default Fund and Cash Investment Option every business day. That rate is used to calculate entitlements for members exiting the PSS.

For preserved members, the earnings are allocated monthly on the basis of the rates determined during that month.

Contributions/amounts received 1/7/08 to 30/6/09

This section shows any personal contributions and other amounts (super co-contributions and transfer values) paid to your account during the financial year.

3. Your death and invalidity cover

As a PSS preserved benefit member, you or your eligible dependants automatically receive benefits in the event of your permanent invalidity or death. Your cover is the value of your preserved entitlement at the date of claim. If you die, your eligible dependants will be entitled to a benefit.

The invalidity and death benefits shown on your Member Statement reflect your situation on 30 June 2009 and might change. The following sections provide additional information about invalidity and death benefits.

In the event of permanent invalidity

If ARIA determines you have a permanent medical condition that's likely to stop you from working again, you'll be paid an invalidity benefit which is the value of your preserved benefit at the date of the decision. You can take this as:

- > a CPI-indexed pension*
- > a combination of a CPI-indexed pension* and a lump sum up to your member component
- > a lump sum of your preserved benefit.

* Only available if you've preserved your entire benefit.

How is an invalidity benefit calculated?

If you've preserved your entire benefit in the PSS, your invalidity benefit is calculated based on the value of your preserved benefit at the date of your claim.

Invalidity pensions are calculated based on the lump sum value of your account divided by a pension conversion factor of 11 (if you're over the age of 60, this factor will decrease by 0.2 for each year up to the age of 65).

You can take your entire benefit as a pension, or your employer and productivity components as a CPI-indexed pension and your member component as a lump sum. You can also take your entire benefit as a lump sum.

If you don't have your entire benefit preserved in the PSS (that is, you've withdrawn part of your benefit), your only option is to take your entire benefit as a lump sum.

In the event of death

If you die before claiming your preserved benefit

If you die while you're a preserved benefit member, the pension your eligible spouse(s) will receive will be a percentage of the pension you would have received if you'd claimed your preserved benefit on invalidity grounds.

Recent same-sex legislation changed the definition of an eligible spouse – see the **2008/09 Annual Report** at www.pss.gov.au.

The pension is increased for any eligible children (see the various percentages in the table on the following page).

Your eligible spouse may choose to take their benefit as a pension, or a combination of a pension and a lump sum (even if you made a previous claim), or as a lump sum.

If you don't have any eligible dependants, a lump sum benefit will be paid to your estate following your death.

If you die while receiving a pension

If you die while receiving a PSS pension, your eligible spouse(s) is entitled to receive a pension that's a percentage of the pension you were receiving at the time of death.

The percentage payable will depend on whether you choose the higher dependant pension option when you retire.

Higher dependant pension option

If you claim your preserved benefit on age grounds, you can choose to receive a lower pension at that time in return for your eligible spouse and/or children receiving a higher pension when you die. You can choose to reduce your pension to 93% of the normal pension rate and, in return, your eligible spouse and/or children will receive a higher pension (see the table on the following page). This option is not available if you retire on invalidity grounds or if you die while you're still a contributing or preserved benefit member.

The table on the following page shows the percentage of pension payable where there's one eligible spouse and up to three eligible children. These amounts may change if there's more than one eligible spouse.

For more information, see our **PSS product disclosure statement** or **PSS super book** at www.pss.gov.au or call 1300 000 377.

4. Superannuation surcharge

Calculation of spouse's pension		
Number of dependants	Amount as a percentage of former member's standard rate pension	Amount as a percentage of former member's reduced rate pension*
Spouse only	67%	85%
Spouse and one child	78%	97%
Spouse and two children	89%	108%
Spouse and three or more children	100%	108%

* These percentage rates apply to members who choose the higher dependant pension option when they retire.

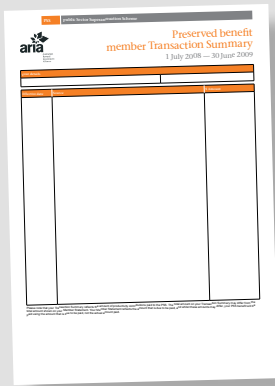
The Australian Government abolished the superannuation surcharge on 1 July 2005. However, you may still have to pay it in certain circumstances. For example, if your adjusted taxable income since 1996 has been higher than the annual thresholds, or if you didn't provide your tax file number (TFN) to the PSS, you may have a surcharge debt in relation to certain employer contributions reported to the ATO up to and including the 2004/05 financial year. The ATO determines whether you've incurred a surcharge debt. If you have, the amount will be shown in the surcharge debt table on your Member Statement.

If you have a surcharge debt, you don't have to pay it now – it will be deducted from your PSS benefit when it's paid to you. If you want to, you can reduce your surcharge debt by making payments. Interest calculated at the 10-year Treasury Bond Rate will be applied to any outstanding balance of your surcharge debt account on 30 June each year.

If the amount of surcharge shown in this section varies from the amount you were advised by the ATO, please contact the ATO on 13 10 20.

Transaction Summary

Your Transaction Summary shows transactions on your account between 1 July 2008 and 30 June 2009 including:



- > any payments (including member and productivity contributions, transfer values and super co-contributions) that were made to your PSS account
- > monthly fund earnings allocated to your account
- > the management costs, fees and other amounts deducted directly from your account
- > any productivity tax deducted from your account
- > any additional death and invalidity cover premiums deducted from your account.

The **Other management costs** section outlines the approximate amount of management costs deducted from your investment that were not paid directly out of your account. These costs include fees paid to investment managers, custodians and other investment-related expenses.

These costs are calculated by applying the fund's indirect cost ratio (ICR) to your average account balance over the year. The ICR is the ratio of the fund's management costs to the total average net assets of the PSS fund during 2008/09. There can be changes in underlying management costs during the year, so the fund's ICR is likely to change from year to year.

Additional explanation of fees and costs

Any tax deductions are reflected in the investment return and not in the form of reduced fees or costs.

Things you should know

Options for claiming your benefit

You may be able to claim your benefit once you reach your minimum retirement age (generally 55) and permanently leave the workforce, or if you change employers after the age of 60. You can take it as a:

- > lump sum*
- > CPI-indexed pension
- > combination of a lump sum and CPI-indexed pension.

If you've previously withdrawn any part of your benefit you can only take your preserved benefit as a lump sum.

You can use the PSS **i-Estimator** to estimate your retirement benefit and other benefit options at various dates. You'll need an access number to use this service. If you don't have an access number, or you've misplaced it, call **1300 000 377**.

For more information see www.pss.gov.au or call **1300 000 377**.

* If you haven't reached your preservation age when you claim your preserved benefit, your cash lump sum will be limited to your SIS upper limit. The remainder of your lump sum will need to stay preserved in the PSS or be rolled over until you reach your preservation age.

Minimum amount on exit

Your minimum amount on exit (MAE) is the guaranteed dollar amount payable regardless of fund performance. This amount is contributions and earnings (your taxed components) to 30 June 2003 plus contributions (not including earnings) from 1 July 2003 to 30 June 2007.

This amount is comprised of member and productivity contributions, transfers from other funds and super co-contributions.

We developed the MAE to make sure a previous change in our earning allocation policy did not retrospectively affect members' accounts.

As a PSS preserved member, the taxed component of your benefit is affected by fund earnings. Your MAE is the minimum benefit (of your taxed components) payable when you claim your benefit.

See the **Allocation of PSS fund earnings** fact sheet at www.pss.gov.au for more information.

Long-term performance

Be aware that the long-term performance figures outlined in the enclosed insert are for the investment options as a whole and are not your personalised investment returns in PSS.

Unclaimed benefits

If you reach age 65 and don't tell us within 90 days how you'd like your benefit paid, your benefit could be treated as an unclaimed benefit and sent to the ATO. Once the benefit is transferred, you lose your pension option and have to claim it from the ATO.

If you've recently returned to eligible employment

If you return to eligible employment and your new employer participates in the PSS, you'll return to the PSS as a contributing member.

Once you return to the PSS, you stop being a preserved benefit member. If you invested in the Cash Investment Option, this option would no longer be available to you and your super would be moved to the Default Fund.

Feedback

If you have a complaint, you can be sure we'll deal with it as quickly as possible.

To register your complaint

We want you to be completely satisfied with our service, but if you feel you need to make a complaint, just call **1300 000 377**.

If you're not satisfied with the response, ask to speak to a supervisor. If you still feel the issue has not been explained or resolved to your satisfaction, ask to be transferred to the Complaints Officer, or contact them direct in one of the following ways:

Email: complaints@pss.gov.au

Phone: 02 6272 9081

Fax: 02 6272 9001

Post: The PSS Complaints Officer
PO Box 22
Belconnen ACT 2616

If you're still not satisfied

The Superannuation Complaints Tribunal is an independent arbitrator set up by the Australian Government to resolve members' complaints. For information about the tribunal, go to www.sct.gov.au.

You can lodge a complaint with the tribunal free of charge if you're dissatisfied with our response or if we can't resolve your situation within 90 days.

You can contact the tribunal in one of the following ways:

Email: info@sct.gov.au

Phone: 1300 780 808

Fax: 03 8635 5588

Post: Superannuation Complaints Tribunal
Locked Bag 3060
GPO Melbourne VIC 3001

For more information on the standards you can expect in dealing with the PSS, refer to our administrator's service charter at www.pss.gov.au or call 1300 000 377 and ask for a copy to be posted to you.

This is important

The information in this Member Statement Guide is general information only and has been prepared without taking into account your personal objectives, financial situation or needs. You should consider any advice in this Member Statement Guide in light of your personal objectives, financial situation or needs before acting on it. You may wish to contact a licensed financial planner to do this. If you are looking at acquiring a financial product, you should obtain a product disclosure statement and consider its contents before making any decisions.

This document is part of your periodic statement for your PSS super account and was prepared on 7 September 2009 by ARIA ABN: 48 882 817 243 AFSL: 238069 RSE Licence No: L0001397, Trustee of the PSS ABN: 74 172 177 893 RSE: R1004595. The components of your periodic statement are the Member Statement, Transaction Summary and Member Statement Guide. The Annual Report can be found at www.pss.gov.au.

We are required to provide you with any additional information you may reasonably need to understand your investment in the PSS, including any benefit entitlements (such as your death and invalidity benefits). Details of other investment options that may be available to you are also available on request from ARIA. To access or request this information, please contact us at the details set out in the **Contact us** section of this Member Statement Guide.

Contact us

If you're making decisions about your super, you can get yourself off to a good start by visiting www.pss.gov.au where you'll have easy access to:

- > our **product disclosure statement**
- > a glossary of terms
- > forms and publications
- > news and information
- > free **At Work for You** workshop dates, locations and booking facility
- > **member services online** where, with a secure access number, you can:
 - use the **PSS i-Estimator** (our online calculator) to estimate your benefit
 - update your address and contact details
 - view and download your Member Statement
 - pay surcharge via BPAY.

If you've misplaced or forgotten your secure access number, you can answer some personal questions online to reset it. If you need help to do this, call us or send us an email.

Email: members@pss.gov.au
Phone: 1300 000 377
TTY: 02 6272 9827
Fax: 02 6272 9613
Post: PSS Member Services
PO Box 22
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For information about your investment and PSS governance, contact ARIA in one of the following ways:

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