



Getting info online

Who should read this?

Any member who would like access to their super details online.

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What you should know up front

It is important that you read the disclaimer at the end of this fact sheet. Before making any decisions, please read the **PSS product disclosure statement** and consider seeking advice from a licensed professional such as a financial planner, accountant or solicitor.

What is an access number?

An access number is your personalised login for member services online, the secure part of our website. Here you can find a range of services to help you manage your super.

If you have rejoined the PSS

If you have rejoined the PSS you will have more than one membership record under different member numbers and you may have an access number for each of those records.

We are working towards linking these multiple membership records, allowing you access to your PSS records under a single membership and access number.

We will let you know when this happens.

In the meantime, you will need to access each of your PSS membership records separately through member services online using the membership and access number allocated to each record.

For more information about multiple memberships, see the **Multiple PSS memberships** fact sheet.

How do I get an access number?

If you don't have an access number, or you've misplaced it, call us on **1300 000 277** and we can give you one over the phone.

What can I do with an access number?

With an access number you can:

- > use the i-Estimator to project your potential final benefit
- > update your contact details and choose how you want to receive information about your super
- > view your most recent member statement
- > use **BPAY** for surcharge, leave without pay and additional death and invalidity contribution (ADIC) premiums.

Where can I get more information?

EMAIL members@pss.gov.au

PHONE 1300 000 377

FAX 02 6272 9613

MAIL PSS
PO Box 22
Belconnen ACT 2616

WEB www.pss.gov.au

Warning - This Document Contains General Advice or Information Only

Any advice in this document has been prepared without taking account of your personal objectives, financial situation or needs. Because of this, you should, before acting on any advice in this document, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs.

You may wish to consult a licensed financial planner to do this.

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ABN: 48 882 817 243 AFSL: 238069 RSE Licence no: L0001397,
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