



The facts about Getting Info Online

Who should read this

Any member who would like access to their super details online.

What is in this fact sheet

- > What is an Access Number?
- > What can I do with an Access Number?
- > How do I get an Access Number?
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What is an Access Number?

An Access Number will let you into Member Services Online, the secure part of our website, where you can find information about your super.

When you request an Access Number we will issue you with a temporary number and you will have 60 days to choose an Access Number (from 6 to 32 digits) of your own. You are the only person who will know your personalised number. PSS staff will not know either your temporary or permanent Access Numbers.

If you have rejoined the PSS

If you have rejoined the PSS at any time you will have more than one membership record under different member numbers and you may have an Access Number for each of those records.

In due course those multiple membership records will be linked, allowing you access to your PSS records under a single membership and Access Number. You will be advised in writing when this occurs.

In the meantime you will need to separately access each of your PSS membership records through Member Services Online using the membership and Access Number appropriate to each record.

For more information about multiple memberships please refer to the Fact Sheet THE FACTS ABOUT MULTIPLE PSS MEMBERSHIPS.

What can I do with an Access Number?

With an Access Number you can:

- > find out the most up to date information about your super, and get your most recent member statement;
- > update your contact details;
- > perform instant online up-to-date calculations through the i-Estimator (projections are based on your most recent Member Statement);
- > access **BPAY** arrangements for surcharge, Leave Without Pay and Additional Death and Invalidity Contribution
- > Premiums (ADIC);
- > choose how you want to receive the latest news about your super.

How do I get an Access Number?

Complete the ACCESS NUMBER REQUEST form and send it to the address shown on the form.

An Access Number will be sent to you via the post, within ten to fifteen working days.

Where can you get more information?

EMAIL members@pss.gov.au

PHONE 1300 000 377

FAX 02 6272 9613

MAIL PSS
PO Box 22
Belconnen ACT 2616

WEB www.pss.gov.au

Warning - This Document Contains General Advice or Information Only

Any advice in this document has been prepared without taking account of your personal objectives, financial situation or needs. Because of this, you should, before acting on any advice in this document, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs.

You may wish to consult a licensed financial planner to do this.

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